




January 2023

PRODUCT SAFETY ALERT – LPG REGULATOR RMES37/RMES37IL

Continental Product Engineering Limited have identified an issue with the UPSO setting on low pressure LPG RMES37/RMES37IL regulators manufactured in 2019 and earlier. The UPSO on these products operates at a lower level than required under BS-EN16129. In exceptional circumstances, where the LPG supply drops to a very low level, the gas supply could take longer to shut off which could result in an incomplete combustion at the appliance.

We are taking action to identify and replace free of charge any affected products which are still in service. These regulators would typically be found within meter box installations.

The regulators can be identified as shown in the photographs.

How to identify the products affected		
<p><u>RMES37: Standard style of regulator</u></p> 	<p>These regulators can have 2 different cap designs – clear or black</p>	<p>ONLY product marked XX/19 or earlier require replacement (the last 2 digits are the last 2 digits of the year the reg was made e.g /19 = 2019)</p> 
<p><u>RMES37IL: In-Line style of regulator</u></p> 		<p>Serial Number Location</p>

If you think you have any of these regulators in service, or have any questions, please contact Continental Product Engineering Limited on 01508 522445 or email psa@continental-uk.com